

Minutes of the Annual Meeting of Master Management

12-18-09

President, Ira Somerset called the meeting to order at 9:30 am on Friday, December 18, 2009.

In attendance were: Reva Behr, Dick Ciocca, Harry Chizeck, Anthony Falco, Gene Goldman, Jack Kornfield, Bob Marcus, Bill Morse, Mel Schmier and Ira Somerset. Not present: Donna Dowling, J. William Goddard, Jules Kesselman, Susan Koser and Charlie Parness. Guest present was Bob Dolson, Business Manager.

Mr. Somerset addressed the community and stated that the MM Directors will be elected next week at the intermission of the COOCVE meeting. The Bar Code application has been moved to the ID office – one stop shopping. There was a mistake made when putting up the Amadeo Trinchitella street sign in the front: the Century Boulevard sign should have remained, but was removed. The City and County are working on replacing the sign. It will take anywhere from one week to four months.

the East Route being very confusing. Stated that it would be helpful if we had another meeting on Transportation similar to the one that we had some time ago. Also, when is J&J going to come up? Mel Schmier explained that the policy was instituted to provide more service to the residents. We added extra runs to both Towne Center and The Festival Flea Market to accommodate residents that wanted to go during the week.

Dan Glickman – Expressed concern that the changes were not properly documented; there should be a revision date on each schedule. The zeros in the schedule were confusing; words would have helped. This does not mean that the service is not useful to people, the service is very useful.

Steve Rukasin – What is the process for competitive bids? Mr. Somerset stated that it depends upon what we are bidding on. Much of what we bid on are for long-term contracts; the City, Comcast, Security. For example, we had 14 bidders for our Security contract. We have also established through the bid process, preferred bidders. We call upon one contractor for the year to do the work as needed.

Fred Sherman – Stated that when he went to the office applying for the cable box, adaptors, etc. - it is very confusing. There is a lot of confusion about digital

and analog. Also, if he didn't get the box or equipment, will he lose any channels? Mr. Ciocca said the committee is trying to clear up the confusion. Yesterday, December, -17, ended the extended introductory offer for digital service (the free cable boxes). Century Village has a Bulk Service Contract with Comcast. When you contact Comcast you need to let them know you are a "bulk user" not a private individual. Effective today you will need to go directly to Comcast to get the box. The Board has approved an addendum to the Comcast Contract and is waiting for approval from our attorney. The addendum will provide the basic and expanded basic digital service to everyone in the village for an extra \$1.50/month. If you do nothing, you will not lose any channels. If Comcast sends only a digital signal, you will need a cable box.

Abe Trackenburg – How can I get French Canadian channels? Mr. Ciocca stated that you will be able to purchase it when the addendum is approved.

Bill Morse stated that Comcast has a contractual obligation through 2014 which requires them to provide the service to us.

Fred Rosenzweig – Stated that without the cable box he lost channel 98; however, if you get a free splitter from Comcast this should fix the problem but requires changing the input using the remote control.

Joe Rubino – Has all the information that has been passed out today come from anyone with cable expertise? Ira Somerset stated that the contract/addendum is being reviewed by our attorney; the process is on-going – MM is following appropriate steps in reviewing/approving this contract.

Steve Rukasin - How many foreclosures are there in the village? Mr. Somerset stated that the Board does not have those numbers. Many are done by banks and by CenDeer and MM is not notified in the process. How many are behind in their assessments? Mr. Somerset stated that this information is given out at MM Board meetings and is stated in the minutes. What should the associations do? Mr. Goldman stated that recently there was a workshop held with an attorney on this issue and everyone in the Village was invited. If an association is having an issue, they should consult their legal council. Harry Chizeck also stated that the MM collection committee is calling on individuals that are over \$120-\$300 behind. If it goes over \$500 it is then turned over to an attorney.

Meeting adjourned at 10:15am

Respectfully submitted
Ira Somerset